



Consumer Grievance Redressal Forum

FOR BSES YAMUNA POWER LIMITED

(Constituted under section 42 (5) of Indian Electricity Act. 2003)

Sub-Station Building BSES (YPL) Regd. Office Karkardooma,

Shahdara, Delhi-110032

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SECY/CHN 015/08NKS

C A No. Applied for
Complaint No. 538/2024

In the matter of:

Anjum ShabiComplainant

VERSUS

BSES Yamuna Power LimitedRespondent

Quorum:

1. Mr. P.K. Singh, Chairman
2. Mr. S.R. Khan, Member (Technical)
3. Mr. P.K. Agrawal, Member (Legal)
4. Mr. H.S. Sohal, Member

Appearance:

1. Mr. Imran Ul Haq Siddiqi, Counsel of the complainant
2. Mr. Akash Swami, Mr. R. S. Bisht, Ms. Chhavi Rani & Mr. Akshat Aggarwal, On behalf of BYPL

ORDER

Date of Hearing: 04th March, 2025

Date of Order: 06th March, 2025

Order Pronounced By:- Mr. P.K. Agrawal, Member (Legal)

1. The brief fact of the case giving rise to this grievance is that the complainant applied for new electricity connection vide request no. 8007098928 at premises no. J-222, Common Stairs, J-extension, Laxmi Nagar, Delhi-110092 which was rejected by OP on grounds of common connection not feasible.

l 1 of 3

Attested True Copy

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Secretary
CGRF (BYPL)

Complaint No. 538/2024

2. The respondent in reply briefly stated that the present complaint has been filed by the complainant seeking single new DX connection for common stairs which is declined on the pretext of firstly, technical feasibility is not made out at the applied premises as there is no common load separately metered meaning thereby that all the wiring of common load should be separately metered in terms of DERC Regulations and secondly, no separate dwelling unit exist at the applied premises.
3. Counsel for the complainant in its rejoinder refuted the contentions of the respondent as averred in their reply and submitted that staircase is having separate common load and the complainant has submitted the NOC from the other owners/registered consumers of the existing connections residing in the applied premises.
4. Heard arguments of both the parties at length.
5. Since the complainant has fulfilled the requirement of the OP by filing NOC of the other owners/registered consumers of the applied building, thus no objection of OP remains pending for release of the new connection to the complainant. Therefore, OP should release the new electricity connection as applied for by the complainant.

ORDER

The complaint is allowed. OP is directed to release the new electricity to the complainant as applied for by the complainant vide application no. 8007098928 at common area of premises no. J-222, common stairs, J-extension, Laxmi Nagar, Delhi-110092 after completion of other commercial formalities as per DERC Regulations 2017.

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Secretary
(RVPL)

[Signature] *[Signature]* *[Signature]*
2 of 3

Complaint No. 538/2024

This Order shall be complied within 21 days of the receipt of the certified copy or from the date it is uploaded on the Website of the Forum; whichever is earlier.

The parties are hereby informed that instant order is appealable by the Consumer before the Ombudsman within 30 days of the receipt of the Order.

If the Order is not appealed against within the stipulated time, the same shall be deemed to have attained finally.

Any contravention of these Orders is punishable under Section 142 of the Electricity Act 2003.


(H.S. SOHAL)
MEMBER


(P.K. AGRAWAL)
MEMBER (LEGAL)


(S.R. KHAN)
MEMBER (TECH.)


(P.K. SINGH)
CHAIRMAN

3 of 3

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Secretary
CGRF (BYPL)